# ARCKC LLC

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#### PATIENT PORTAL

Please join our new easy to use patient portal for fast access to laboratory studies, to receive appointment reminders, and message our office. Access is quick and easy from either your smart phone or computer.

#### To access from your smart phone:

First in your APP store and search 'Patient Portal Intelichart' which is a dark teal color. Once it opens choose create account at the bottom of the page.

Accept notifications in case we need to reach you urgently or to send appointment reminder.

When it asks for a 'pin' type it in as CAPITAL letters only (NO spaces, NO hyphen, NO cut and paste). It is easiest to help you with in the office but the pin will also be sent to your phone or email.

Add your birthdate entering the year first.

Then verify your email address, set a password, choose a security question and you are done!

Once the APP opens choose the three bars at the upper left and this opens lab results, appts, messages.

## To access from your computer:

First search for 'login.intelichart.com/arckc'. Choose 'don't have account' and follow the instructions as above.

### If notifications need to be enabled:

This can be done through your phone settings or via computer portal choosing my account.